DEHANCER

UNINSTALL GUIDE – ALL PRODUCTS

Dehancer Uninstall Guide

All Products

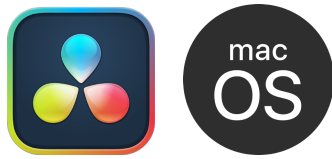2022-08-08

Important information

Please don't forget to **DEACTIVATE YOUR LICENSE** before uninstalling any product. Use the 'License Info' button inside the plugin, then press 'Deactivate' and wait until deactivation is complete.

- The number of License deactivations from within the plugin is **unlimited**

- License deactivation using your User Account at dehancer.com
  is **limited to 5 times**

Dehancer OFX Plugin (macOS)

1. **Deactivate the plugin** you are going to remove (use 'License Info' button inside the plugin, then press 'Deactivate').

2. Go to **/Library/OFX/Plugins/** directory on your Mac.

3. Choose plugin you are going to remove.

4. Right-click on the plugin and choose **Show Package Content**.

5. Run the **maintenancetool.app** application.

6. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

This method works for all versions of Dehancer starting from v4.

Dehancer OFX Plugin (Windows)

1. **Deactivate all your plugins** (use 'License Info' button inside the plugin, then press 'Deactivate').

2. Use the regular Windows uninstall procedure:

- Go to **Control Panel** → **Programs** → **Programs and Features**

- Press and hold (or right-click) on the plugin you want to remove and select **Uninstall** or **Uninstall/Change**

Attention!
Using the built-in Windows Uninstaller for Dehancer versions up to 4.1 may lead to unexpected results. Use at own risk.

Dehancer Plugin for Final Cut Pro

1. **Deactivate the plugin** (use 'License Info' button inside the plugin, then press 'Deactivate').

2. Delete the **Dehancer Pro FCP.app** in the **Applications** folder.

3. Delete these folders:

~/Movies/Motion templates/Effects/Film Emulation/Dehancer Pro

~/Library/Application Support/com.dehancer.film_pro_fcp.v1

Dehancer Plugin for Adobe Photoshop and Affinity Photo (macOS)

1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').

2. Go to **/Library/Application Support/Adobe/Plug-Ins/CC/Dehancer/** directory on your Mac.

3. Run the **maintenancetool.app** application.

4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

Dehancer Plugin for Adobe Photoshop and Affinity Photo (Windows)

1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').

2. Go to **C:\Program Files\Common Files\Adobe\Plug-Ins\CC\Dehancer** directory on your PC.

3. Run the **maintenancetool.exe** application.

4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

Dehancer Plugin for Lightroom & Capture One (macOS)

1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').

2. Go to **/Applications/Dehancer Lightroom Plugin/** directory on your Mac.

3. Run the **maintenancetool.app** application.

4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

Dehancer Plugin for Lightroom & Capture One (Windows)

1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').

2. Go to **C:\Program Files\Dehancer Lightroom Plugin** directory on your PC.

3. Run the **maintenancetool.exe** application.

4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

Ps/Lr/C1/APh Plugin application path and user data location

Below you can find the main system paths of the installed application components and user data locations, which you may need when contacting support or maintaining the plug-in.

Installation (macOS)

Adobe Photoshop and Affinity Photo plugin:
/Library/Application Support/Adobe/Plug-Ins/CC/Dehancer

Adobe Lightroom and Capture One plugin:
/Applications/Dehancer Lightroom Plugin/Dehancer Lightroom Plugin.app

User Data (macOS)

Shared folder:
/Users/{user}/Library/Application Support/com.dehancer.film_shared

User Presets folder:
/Users/{user}/Library/Application Support/com.dehancer.film_shared/presets

Adobe Photoshop and Affinity Photo plugin log:
/Users/{user}/Library/Application Support/com.dehancer.film_shared/
dehancer_logs/photoshop_plugin.log

Adobe Lightroom and Capture One plugin log:
/Users/{user}/Library/Application Support/com.dehancer.film_shared/
dehancer_logs/lightroom_plugin.log

Installation (Windows)

Adobe Photoshop and Affinity Photo plugin:
C:\Program Files\Common Files\Adobe\Plug-Ins\CC\Dehancer

Adobe Lightroom and Capture One plugin:
C:\Program Files\Dehancer Lightroom Plugin\Dehancer Lightroom.exe

User Data (Windows)

Shared folder:
C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film_shared

User Presets folder:
C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film_shared/presets

Adobe Photoshop and Affinity Photo plugin log:
C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film_shared/
dehancer_logs/photoshop_plugin.log

Adobe Lightroom and Capture One plugin log:
C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film_shared/
dehancer_logs/lightroom_plugin.log

In macOS the User's Library folder is hidden by default.
You can access this folder in several ways:

1. Open **Finder**, click **Go** in the menu bar, and select **Go to Folder.**
In the dialog box, type **~/Library** and click **Go.**

2. You can **unhide the Library folder permanently.** Open your **Home folder** (select your **Username** in the **Finder** sidebar)**.** Click **View** in the menu bar, and select **Show View Options.** Check the **Show Library Folder** checkbox.